

Alexander Dontsov | Senior Product Designer

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SUMMARY

Senior Product Designer with **8+** years designing B2B SaaS, HealthTech, AI/data products, and mobile apps. Specializes in dashboards, admin tools, and data-heavy workflows for expert users, with end-to-end experience from research and problem framing to UI, prototyping, handoff, and design QA.

EXPERIENCE

Expert Product Designer — [Sword Health](#) (Porto, Portugal) Aug 2021—Aug 2026

- Led therapist portal design, reducing each patient review from **5–10 to 1–2 minutes**.
- Designed AI-assisted workflows that helped scale daily therapist capacity from **50–70 to ~300** patients.
- Improved patient context and timely messaging, helping raise program completion from **40% to 65%**.
- Redesigned desktop and mobile onboarding, reducing drop-off by **15%** and completion time by **40%**.

Senior UX Designer — [Defined.ai](#) (Porto, Portugal) Sep 2019—Aug 2021

- Created a self-service AI training data platform used for **80%** of requests one month after launch.
- Cut average request submission from **3 days to 1** and project kickoff from **7 to 3 days**.
- Designed reporting and data-quality tools; contributed **10** key updates to the design system.

Senior Product Designer — [Yandex](#) (Moscow, Russia) Jan 2019—Jul 2019

- Designed the information architecture, wireframes, and MVP for an online investment platform.
- Led **10** usability sessions that identified **20** improvement opportunities.

UI/UX Designer — Biolink.Tech (Moscow, Russia) Dec 2017—Jan 2019

- Owned end-to-end design of a diabetes app as sole designer, informed by **15** user interviews.
- Designed an iOS MVP with an **82 SUS** score and **93%** task success across key flows.
- Reduced logging a full entry from **6–8 to 3–4 taps** and delivered **5** apps for the Biolink wearable.

UI/UX Designer — [Solit Clouds](#) (Moscow, Russia) Mar 2017—Aug 2017

- Designed a patient reception prototype and led **20+** clinic sessions identifying **30+** UI improvements.
- Added editable protocols, cutting appointment time from **25 to 15–20 minutes**.

EDUCATION

Diploma with honors in UX/Product Design — Netology Mar 2016—Jun 2017

Master's-equivalent degree in Philosophy — [Lomonosov Moscow State University](#) Sep 2002—Jul 2007

SKILLS

Product Design • UX/UI Design • Interaction Design • Mobile App Design • Product Discovery • User Research
Usability Testing • Information Architecture • Design Systems • Prototyping • B2B SaaS • HealthTech
AI/Data Products • Dashboards • Data-Heavy Workflows • Figma • English (Professional) • Russian (Native)